



City of Taunton Public Safety Emergency Telecommunications Project

March 15, 2022

Perry E. Plummer and Bruce A. MacDougall



MUNICIPAL RESOURCES INC.

Municipal Resources Incorporated



Municipal Resources, Inc. (MRI)



**Experience to provide recommendations that will
work in New England communities.**



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Dispatch Studies

MRI has completed more than 250 public safety studies that include a dispatch component. This includes more than a dozen dispatch specific projects within Massachusetts.

- Beverly, MA
- Danvers, MA
- Essex County RECC
- Hamilton, MA
- Ipswich, MA
- Manchester, MA
- Mass Development – Devens, MA
- Metro North RECC
- Nashoba Valley RECC
- Wenham, MA
- West Suburban Managers Group – Metro West 23 communities.
- Westford, MA



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Perry E. Plummer - Team Leader



36 years in
Public Safety

- **Assistant Commissioner - NH Department of Safety**
 - 911, State Police, Homeland Security & EM, Fire Academy & Bureau of EMS, Fire Marshal, DMV
 - Lead All NH COVID Response – Phase 1 and Phase 2
- **Director – Homeland Security and Emergency Management – State of NH**
 - 3 Governors, Chair of HS Directors Nationally, US Co-Chair International EM Group
 - Co-Manage State's Fusion Center
 - Setup States First Cyber Integration Center
 - Developed Nationally Recognized School Safety Program
- **Director – NH Fire Standards and Training (Fire Academy) and Bureau of EMS**
 - Built New North Country Training Facility
 - Board of Director NH Fire Chiefs
- **Fire Chief – City of Dover, NH**
 - 24+ years (Held every rank in department)
 - Transitioned BLS to ALS Ambulance (EMS Coordinator)
 - Co-Managed PS Dispatch for City
 - 35 Year IAFF Member (Union Official)

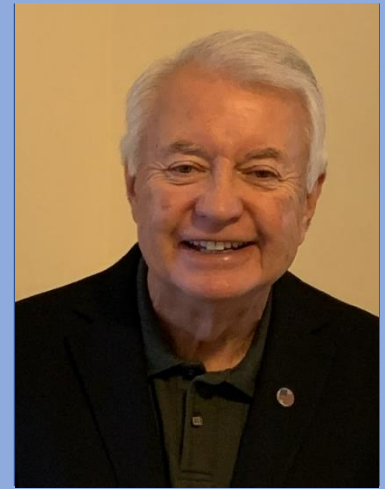


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Bruce A. MacDougall- Senior Consultant

- Massachusetts Police Chief, retired
- Experience as Civilian and Sworn Police Dispatcher
 - Police Officer, Sergeant, Captain,
 - Chief of Police
 - Union Officer
 - Interim Police Chief
- Graduate of Boston University & Northeastern University
- Past Director of the Massachusetts Police Leadership Institute
- Certified Assessor for the Massachusetts Police Accreditation Commission
- Completed over 200 public safety consulting projects



50 years in
Public Safety



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Raymond Gretz - Senior Consultant

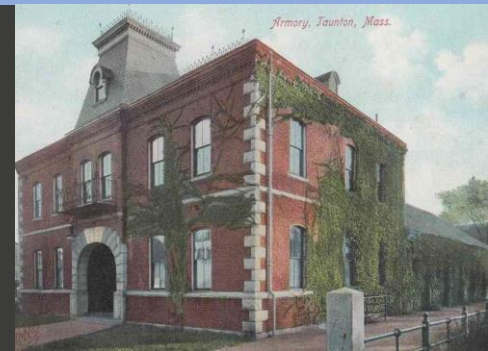
- Deputy Chief Risk Management – Washington DC Fire & EMS
 - IAFF Member
 - LODD Investigation Team
 - Former Commissioner of Worker's Compensation for DCFD
- Chair of Metropolitan Washington Council of Governments Health and Safety Committee
- Masters Degree in Homeland Security, Naval Post Grad School
- National Fire Academy Executive Officer Program
- Certified Public Manager, George Washington University



36 years in
Public Safety



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Thomas E. Garrity - Senior Consultant



- Fire Chief /EMD – Hudson, MA
- Fire Chief / Director of Public Safety, Fort Devens, Bedford, MA
- Established Nashoba Valley RECC Located at Devens, Bedford, MA
- Experience - 4 Municipal Dispatch Startups
 - Army DoD Dispatch Startup
 - 8 Dispatch Buildouts
- Experience in 911 Grant Writing
- Refurbished an Existing Building into a RECC
- Communications study – Tower location, Fire Alarm Equipment
- Municipal Resources Inc. Consultant

40 years in
Public Safety

- Danvers Dispatch Study
- Wenham Dispatch Study
- Manchester by Sea Dispatch Study
- Beverly Dispatch
- Essex County RECC Study
- Milford NH Dispatch Study
- Rochester NH Dispatch Study



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PURPOSE

1) Evaluation of Compliance – Ryan Report Recommendations

2) Evaluation Public Safety Telecommunications Configuration Options:

Current dispatch operations

Development of a Taunton civilian public safety dispatch center

Regional civilian public safety dispatch center/District located within Taunton

Joining a regionalized facility such as Southeastern Massachusetts Regional 911 District (SEMRECC).



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SCOPE OF WORK

Very Broad Scope
that can be
expanded!

*Provide the community
with the information
needed to make an
informed decision*



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Focus Areas

Evaluation of Current
Operations

Outline a timeline and
process to establish a
new Taunton Public
Safety Dispatch Center.

Outline the feasibility
and/or advisability of
joining a regionalized
facility such as
SEMRECC.

**Includes Fiscal & Operational
Considerations for each!**



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Focus Areas

Outline benefits and drawbacks of all four options.

Comparison between current dispatch operations and SEMRECC operations.

A comparative analysis of other systems.

An evaluation of other communities of similar size and socio-economic demographics who have regionalized their operations.



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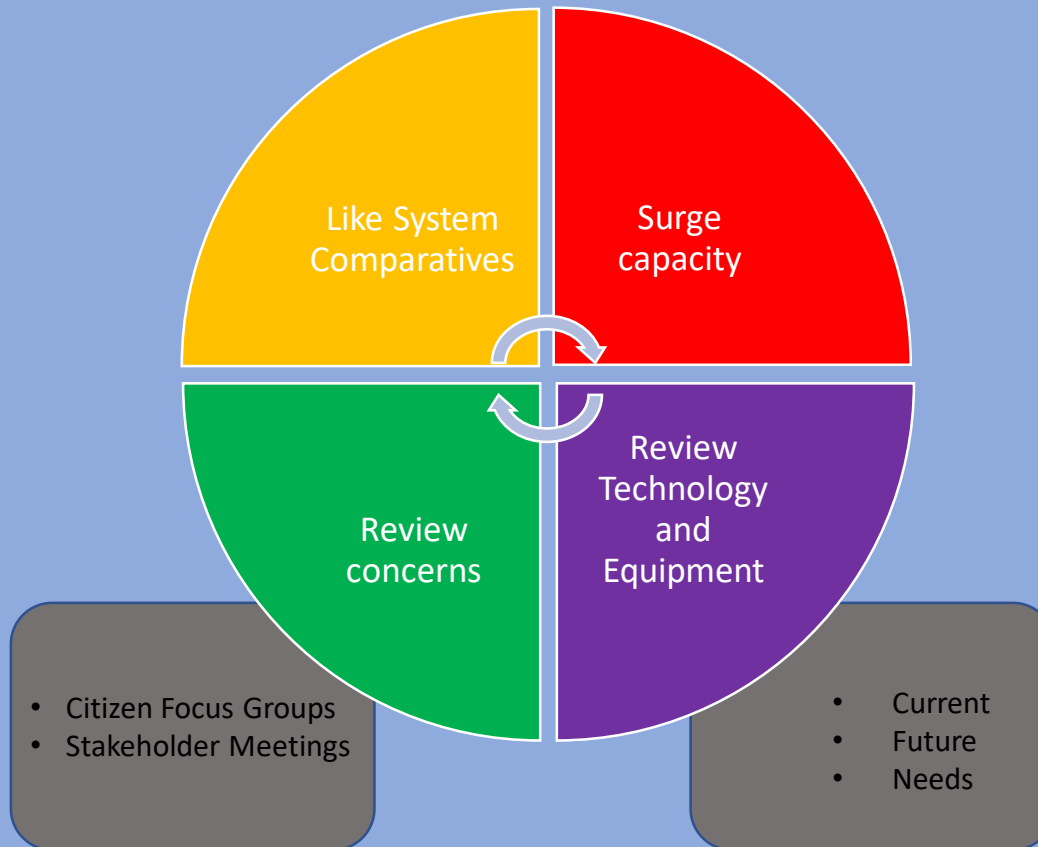
Methodology



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Methodology



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Services for Effective Government

Thank You!

*We look forward to working
with all of you!*

Our Website: **Mrigov.com**

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